Installing Jabber Client for Windows on Windows 10

This guide will help you to install Cisco Jabber Client for Windows 10 onto your computer. It is intended for FVSU faculty/staff and will require the Cisco Anyconnect VPN Client to be installed first before you can connect Jabber to the campus systems.

To start, two files will need to be downloaded. The links to the two files are here:

File Name/Download Link	Description
jdv setup-4-1-8-0-0300-for-win10.msi	Jabber Desk Phone Video Services Interface
CiscoJabberSetup-12-8-0.msi	Cisco Jabber for Windows Installer

Step 1: Download the Jabber Desk Phone Video Services Interface MSI installer using the first link above.

A. Click on the link above to download the jdv_setup-4-1-8-0-0300-for-win10.msi installer and save it to your computer.

Opening jdv_setup-4-1-8-0-0300-for-win10.msi	×
You have chosen to open:	
過 jdv_setup-4-1-8-0-0300-for-win10.msi	
which is: Windows Installer Package (16.4 MB)	
from: http://webforms3.fvsu.edu	
Would you like to save this file?	
Save File Cancel	

B. Click the downloads icon on your browser,



then click the folder icon to open the location you chose for the jdv_setup-4-1-8-0-0300-forwin10.msi file.



C. Double-click on the jdv_setup-4-1-8-0-0300-for-win10 file to begin setup.

		Name	Date modified	Туре	Size
Quick access		🖀 Firefox Installer	3/16/2020 2:25 PM	Application	
Desktop Desktop	*	🗊 jdv_setup-4-1-8-0-0300-for-win10	3/16/2020 2:28 PM	Windows Installer	16
Documents	*				
Pictures	*				
Music					

D. You should now see the following installation dialog.

👹 Jabber Desk Phone Video Setup — 🗌 🗌			×	
	Please read the Jabber Desk Ph License Agreement	one Vi	deo	
uluilu cisco	IMPORTANT: PLEASE READ THIS LICENSE AGREEMENT CAREFULI IMPORTANT THAT YOU CHECK PURCHASING CISCO SOFTWARE EQUIPMENT FROM AN APPROVE AND THAT YOU, OR THE ENTITY REPRESENT (COLLECTIVELY, TH "CUSTOMER") HAVE BEEN REGIS END USER FOR THE PURPOSES OF END USER FOR THE PURPOSES OF END USER LICENSE AGREEMENT NOT REGISTERED AS THE END U NO LICENSE TO USE THE SOFTV LIMITED WARRANTY IN THIS EN LICENSE AGREEMENT DOES NO	END U V, IT IS IHAT Y OR D SOU YOU E STEREI OF THIS IF YO SER YO VARE A D USEF T APPI eement	USER S VERY (OU ARE COU ARE O AS THE S CISCO DU ARE DU HAVE ND THE X	<
Print	Back 💱 Install		Cance	el

Check the "I accept the terms in the License Agreement" box, then click Install

E. If you receive a User Account Control popup, choose Yes.

User Account Control X			
Do you want to allow this app to make changes to your device?			
ca4aad97.msi			
Verified publisher: Cisco Systems Inc. File origin: Hard drive on this computer			
Show more details			
Yes	No		

F. When the installation is finished, Click Finish.

🖟 Jabber Desk Phone Vid	eo Setup	-		Х
	Completed the Jabber [Setup Wizard	Desk Pho	one Vic	leo
	Click the Finish button to exit the S	Setup Wizar	d.	
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cisco	Back Fi	inish	Cano	cel

Step 2: Download the Cisco Jabber for Windows MSI installer using the first link above.

A. Click on the link above to download the CiscoJabberSetup-12-8-0.msi installer and save it to your computer.



B. Click the downloads icon on your browser,



then click the folder icon to open the location you chose for the CiscoJabberSetup-12-8-0.msi file.

ebforms:	¥	
1 6	CiscoJabberSetup-12-8-0.msi Completed — 148 MB	-

C. Double-click on the CiscoJabberSetup-12-8-0 file to begin setup.

0.11		Name
Quick access		······································
Desktop	*	15 CiscolabberSetup-12-8-0

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D. You should see the following installation dialog.



Click "Accept and Install" to continue the installation process.

E. If you receive a User Account Control popup, choose Yes.



- F. Once the installation is complete you have two options.
 - a. If you have already installed the Cisco AnyConnect VPN client you can connect to the VPN and click finish.

🖟 Cisco Jabber	×
	Cisco Jabber installer completed
	The process has successfully installed Cisco Jabber. Click Finish to exit the wizard.
	Start Cisco Jabber
،،۱۱،،۱۱، cısco.	Show the Windows Installer log
	Finish Cancel

b. If you have not already installed the Cisco AnyConnect VPN client or you wish to start Jabber later then uncheck "Start Cisco Jabber", then click finish.



If you have any questions please the Helpdesk at 478.825.6228.